

# INTERANAL QUALITY ASSURANCE CELL (IQAC) SILAPATHAR COLLEGE

PO: SILAPATHAR – 787059, DIST: DHEMAJI (ASSAM) Website: www.silapatharcollege.edu.in

Email: silapatharcollege@gmail.com

NAAC Accredited with CGPA of 2.62 on 15/11/2015 as 'B' Grade Mobile(s): (+91) 9435534268, 9101241341

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#### **SUMMARY OF STUDENTS FEEDBACK: 2018-2019**

The IQAC of the College collected feedback manually from students about the overall experience of the college reveals several facts. It shows the reasons for choosing the subject and satisfaction level of students in various aspects like efficiency of syllabus and curriculum, conduct of examination, the effectiveness of internal assessment and overall facilities of the College. As many as 305 students have been received from the students. In order to arrive to comprehensive results, useful statistical tools like percentage etc. have been used. For the effective presentation of the data, various types of graphs have been used. Data was collected manually from the student.

### 1. STUDENT FEEDBACK ON TEACHERS

The IQAC of the College made an effort to access the student's feedback on teachers. As many as 9 questions were asked to the student on the various aspects like quality of handout provided by the faculty, discussion of case studies, delivery of lectures, and availability of faculty after class hours for guidance etc.

Chart- 1: The quality of handouts provided by the faculty depicts that 37% students rated good, 26% excellent, 49% good,, 18% outstanding and 6% outstanding and 1% rated not satisfactory. From the above analysis it reveals that the overall response of the students is good.

Chart 2 shows that the discussion of case studies in the classroom reveals that 23% students rated as excellent, 30% excellent, 44% good, 16% outstanding and 10% satisfactory. It was observed that teaching skill and mode of delivery relating the case studies is good.

Chart 3 describes the responses of the students on whether the teacher delivers lectures in the class effectively. It was noticed that 100% students strongly agreed that, the delivery of lectures delivered by teachers in the class room is found to be very effective.

Chart 4 explained the availability of faculty after class hours for guidance. It was observed that 99% students responded that, the teachers were very good by availing themselves even after the class hours in comparison to 1% not satisfactory.

Chart 5 shows the responses on transparency & fairness of evaluation system/internal examinations. It was found that, 51% felt that teachers were excellent in maintaining transparency and fairness of evaluation system/internal examinations, 5% good and 1% satisfactory. It was unfortunate that 42% have said that they were not satisfied with the transparency and fairness of evaluation system/internal examinations.





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Chart 6 provides the details on relevancy of theory to practical sessions. It was observed that 45% rated excellent, 21% outstanding, 31% good and. 1 % satisfied. The data shows that the overall responses of students regarding this are highly appreciable as 2% rated not satisfactory.

Chart 7 depicts the responses of students regarding completion of course on time. It was noticed that only 0% students feels that the faculty of teachers do not complete course on time. The completion of course on time by the faculty members of the college is really appreciable which means that the teachers perform their duties diligently.

Chart 8 reveals that the teachers deliberately disburse their course in the classroom only 5% rated satisfactory in comparison to 23% outstanding, 38% good, 36% excellent and 3% were satisfied only.

Chart 9 explains the degree of satisfaction with conference/seminars. It was observed that the responses of students to this were found to be good.

#### 2. STUDENT FEEDBACK ON OTHER FACILITIES OF THE COLLEGE

Chart 10 gives the details of educational visits of students conduct by the college. It was noticed that 39% students rated good, 27% excellent, 22% outstanding and 8% was satisfactory only.

Chart 11 shows the students on Career Counseling provided by the College. It was found that 48% students have said good, 20% outstanding, 17% excellent and 15% said that it was acceptable. Notably, 0% has said that the Career Counselling provided by the college to be poor.

Chart 12 depicts the responses of the students on the adequate and effective use of teaching aids. It was noticed that 44% students have said that the teachers have the adequate knowledge of using teaching aids in the class room, 29% feels that the teaching aids use by the teacher in the class room excellent, 15% outstanding, 12% found to be satisfied and it is noteworthy that only 1% have rated not satisfactory.

Chart 13 revels that the College has conducive atmosphere for teaching- learning process as well greenery campus. Only 1% has felt that the college does not good environment for teaching- learning.

Chart 14 shows the responsiveness of the issues by administrative Departments, (Principal, Vice-Principal, Head of Department, Library Staff, Office Staff, Gate Keeper). The pie chart revealed that 44% have said that the administrative Departments, (Principal, Vice-Principal,



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Head of Department, Library Staff, Office Staff, Gate Keeper responded and behaved well, 22% good, 29% outstanding, 5% acceptable and 0% rated for this issues.

Chart 15, 16 & 17 identifies that rules for late payment of fees, penalty for library charges and fee structure are found to be good.

Chart 18 shows that the college regularly updates the notice board. 52% students rated outstanding, 37% excellent, 7% good, 4% said that it was acceptable. Notably, zero percent has rated that the college do not update the notice board regularly.

Chart 19 describes the Politeness and Support of the staff. It was observed that 42% have rated excellent, 23% good, 29% outstanding, 4% satisfied and only 3% felt that the staff do not behave politely with them.

Chart 20 & 21 explains on cleanliness of class room, hostel, laboratory, Library, corridors, toilets, drinking water and general area. Majority of the students feel that they are having well equipped library facility properly maintained the classroom, toilets facility good, drinking water available and the general environment conducive.

Chart: 22 show the overall all canteen facility of the college. 42% have felt that the food and beverages available in the canteen was acceptable to some extent satisfactory, 37% have rated good, 14% excellent and 15% have rated outstanding.

Chart 23, 24 & 25 shows security feedback, overall parking facility and computer is responded on the average side.

### **Suggestions and recommendations**

- 1. Need to conduct more Career Counseling Programme.
- 2. Need to improve more on the food of the canteen.
- 3. Need to improve more on the security and parking facility of the college

Feedback analysis of students is submitted to the Principal of the college for the corrective action to be taken.

